



*Merry  
Christmas*

From us all at West Mercia Energy

**Our offices will close at 12:00 on Thursday 24th December and will reopen at 08:00 on Monday 4th January 2021.**

In the event of either a gas or electricity emergency, please follow the instructions below.

**Gas Emergency: 0800 111 999** (This is a 24 hour emergency line)

**Electricity Emergency:** In the event of an electrical emergency or power outage you can contact your local operator by calling 105 from any landline phone.